Dear CMMS Guy

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My Computerized Maintenance Management System allows Work Order Types and Work Order Classes. How should these be used to gain maximum benefit from my system? I'm not sure I understand the difference between them.

Baffled in Boise

Dear Baffled,

Lucky you, all this extra capability to take advantage of… First let's start with what the work order type is. Work order types are broad categories of work that is accomplished at your site or facility. For example emergency work, calibration, preventive, predictive, etc. are all examples of work accomplished. But when we talk about predictive maintenance, that encompasses a lot of different work or specific types of activities or work classes. Perhaps this table will help explain it better:

WORK ORDER TYPE	WORK ORDER CLASS
Predictive Maintenance (PdM)	Vibration Analysis
	Oil Analysis
	Infrared Themorgraphy
	Ultrasonic Testing
	Non-Destructive Testing

Now you can quickly identify the cost of performing PdM at you site and drill down and look at the costs associated within the different predictive activities across your site. Go forth now and gather lots of valuable information.

Not sure where or how to get started? We can help. People and Processes more than a name it's about the people and giving them sound processes.